

Manual FILCOM Onlineshop

Discover the world of compressed air technology and pneumatics





WELCOME TO THE ONLINESHOP OF FILCOM GMBH!

This manual will help you to find your way during the first steps in the online store of FILCOM GmbH. Discover the world of compressed air technology and pneumatics.

Registration and Login

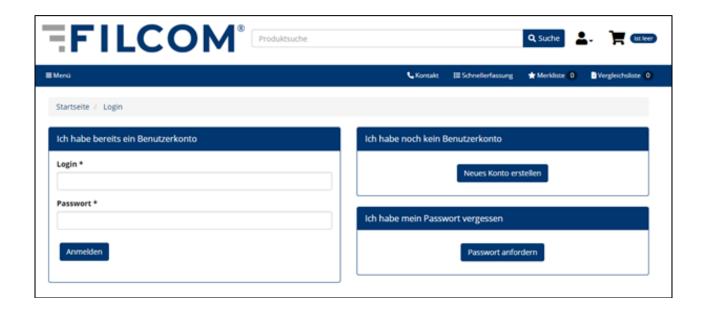
Our online store is designed for B2B customers only. Registration only takes place by entering company-related data, which is then subjected to a check for activitation.

To register in our online store, please proceed as follows:

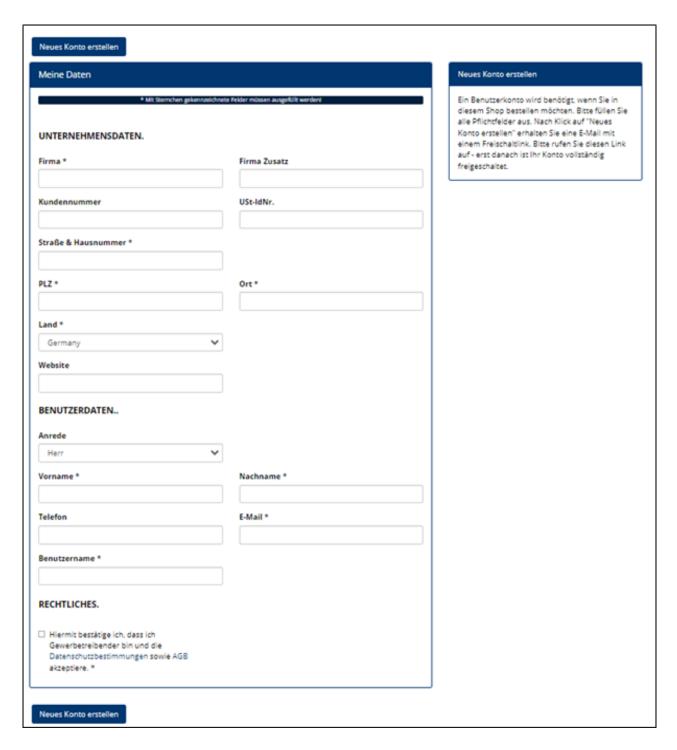
Via "Login" you will get to the login area.



Here you will find the following three options:



Registration is done by clicking the buttom "Create new account". The following information must be entered here:



If you already have a customer account, you can og in by entering the data and then clicking on the buttom "Log in" button.

If you have misplaced your password, you can generate a new one by clicking the "Request password" button.

User profile



Within this profile you have insight into your personal company statistics:



Here you can see your generated turnover, your login data, your top articles and your orders.

Quick entry



Within the fast entry you have three possibilities to find and call up articles:



Table

By entering the article number and the corresponding quantity, the matching article is found by "Start import".



This is listed below the table and be from there:

added to the shopping cart put into a watch list, or put on a comparison list

Article import

With the article import you can easily import from Escel or CSV lists into the store. The listing and the options within the items are based on the same status as the table.

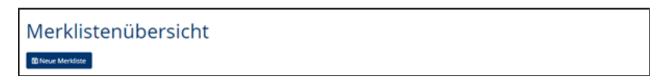
Normal

The normal fast entry is directly linked to our search. By entering an item number, matching results are delivered based on the search, which are included in the list by clicking on them. The listing and the possibilities within the positions are based on the same status as the table and article import.

Memo list



You have the possibility to create as many watch lists as you like and to save articles in them. This way you can quickly find your frequent article needs and add them to the shopping cart.



Via "New watchlist" you can give your watchlist a name and create it.



Via the buttons you have the possibility to

- Change the name of the watchlist,
- View the watchlist and the items it contains
- Add the watchlist to the shopping cart (in addition to the already stored items in the shopping cart) or to replace the shopping cart with the watchlist (already stored items will be replaced by the items from the watchlist) or,
- Delete the watchlist.

Comparison list

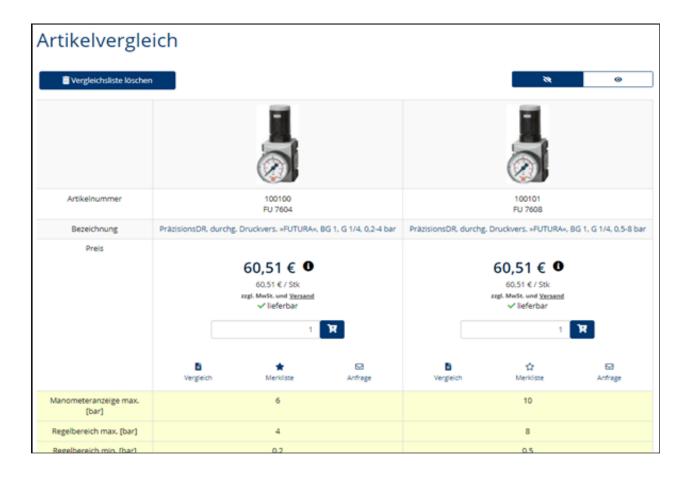


With the help of the comparison list you can compare the product features of two articles. The tabular comparison allows you to compare perfectly.

If you only want to see the differences at a glance, you can control this by using the eyes:

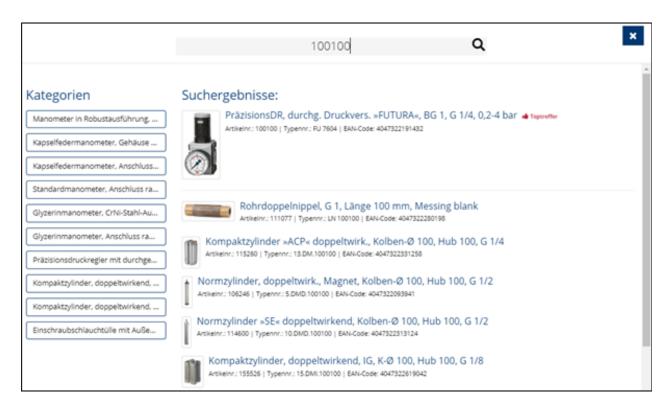


By clicking on the crossed out eye, you will get a clear view of all the differences between the two items:



Search

Within our search you will be provided with results matching your search entry. If you search corrsponds to an identical result, this will appear in the first place with the markting **"top hit"**:



Matching categories are listed flush left of the search. All other search results include the search entry in other product data, such as the type number.

Filterable categories

When searching for articles via the mega menu or through our starting categories, you can expect our product tiles, which go into more and more detail:



Via "Show all products" you can reach your goal faster by using filters and suitable sorting:



Product detail page

On the product detail page you have the possibility to change the quantity, to put the article on the comparison or the watch list, to request the article on the comparison or the watch list, to request the article from us, to generate a PDF from the page or to send the article by mail to colleagues, customers, or similar.



In addition, you have access to the following references on the PDP:



Product data

Within the product data you will find all technical characteristics of the article.

Downloads

Here you can obtain documents such as the corresponding data sheet

Accessories

Under the tab Accessories you will find supplementary products for the selected article.

Spare parts

Here you can find related spare parts of the article.

Variants

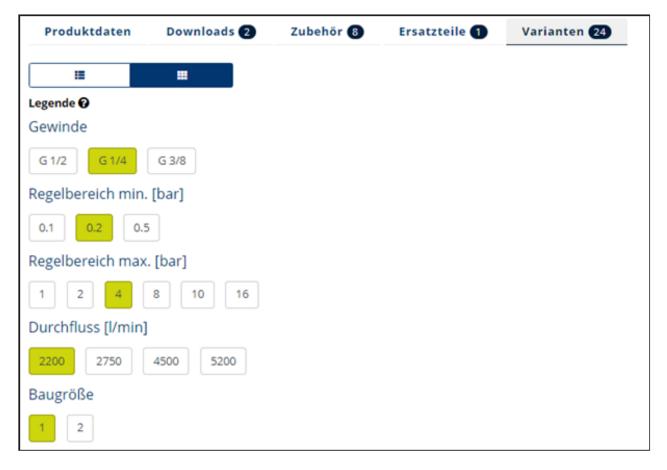
All variations of the article are listed here. Also from here you can put the articles on the comparison or watch list or generate a request.

Within the variants you also have the possibility to filter your selection. Either:

via the list table,



or via the mobile variant table

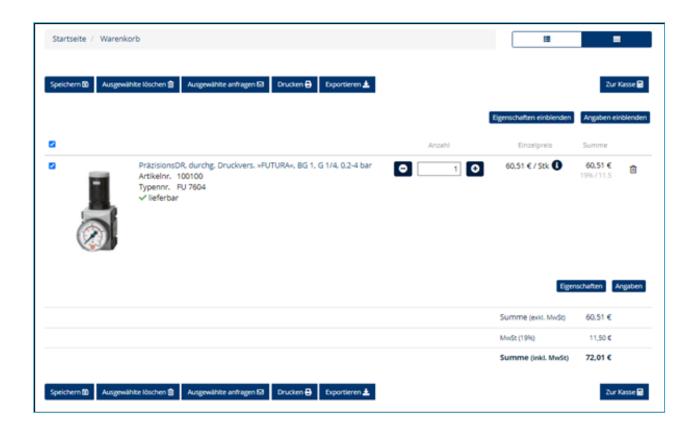


Within the mobile variant table, clicking on a new thread size, for example, opens the new matching product, and any variant tiles that no longer matchare highlighted:



Shopping cart

In the shopping cart you can view all selected items:



You can also:

Save the shopping cart - via "Load" (appears in the empty shopping cart) you can retrieve your saved shopping carts at another time. Delete items marked with the checkmark from the shopping cart, request items marked with the checkmark.

"Print" the shopping cart or "Export" the shopping cart.

Within the items, under "Details", you can define individual item texts, which will be included in your order:



On the way "To the checkout" you will directly reach the customer journey.

Here you can expect in the:

First step the address input, if it differs from your billing address. You can seve as many different delivery addresses as you like and **"load"** them acccordingly.

Second step the selection of the shipping option.

Third step the payment method.

Fourth step the specification of individual order details such as order number, desired delivery date and additional details.

Fifth step a summary of all defined details and items.

By marking the checkbox and the associated acceptance of our terms and conditions, you can trigger the order by clicking **"Buy now"**.



THE ENTIRE WORLD OF

COMPRESSED AIR • FILTRATION • TECHNOLOGY •

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